

Item 1 Progress in Achieving Objectives and Goals

The following narrative represents preliminary results based on reports, documents, and data gathered by the NYSILC office. The formal 2016 SPIL Evaluation will be conducted in 2017 and reported in next year's 704 report. The New York SPIL for 2014-2016 contains ten objectives. For 2016, this section will report on the five objectives that are active (#1 NYSILC, # 2 SSAN, # 4 NYSCB IL Fee For Service (FFS), # 5 CBILCO projects (second round), and # 9 Database). In addition, five objectives are inactive (# 3 IL conference, # 6 Disability Voter Rights Network, # 7 IL Coaching, #8 CBILCO projects (first round), and # 10 Deaf-Blind Support Service Providers). Please note that these objectives won't be mentioned in this narrative since they were inactive with the exception of # 7 IL Coaching. Final (partial) results will be reported due to the vendor and project's extension into March of 2016.

- Objective 1: In order to effectively coordinate, monitor and evaluate the SPIL, NYSILC will strengthen its operations and capability, each year through September 30, 2016. There are nine outcomes related to this objective. Preliminary results indicate that NYSILC exceeded three outcomes (or targets), met three outcomes, substantially met (60%) one outcome, and partially met two outcomes. Number of full council meetings held during the year with a quorum (Target: 4). NYSILC successfully held all four full council meetings with a quorum during the year at the Troy Hilton Garden Inn on the following dates: November 13, 2015, April 15, 2016, June 17, 2016, and September 9, 2016. Outcome met.
 - This is verified by the summary of minutes approved by the full council for each meeting. These summary minutes will be archived on the NYSILC website with audio clips for the meetings: <http://www.nysilc.org/index.php/full-council-minutes-audio-and-minutes>
- Number of people actively serving on NYSILC committees - duplicated count (Target: 45): Based on the NYSILC 2016 Organizational and Committee document/listing, the following active NYSILC committees had the corresponding number of people on their committees during the past year (duplicated count): Executive Committee (7), Public Policy (13), Finance Committee (5), Recruitment (6), State Plan (SPIL) Committee (13), Emergency Preparedness (16), Youth Leadership Subcommittee (7), Development Subcommittee (9), Consumer Satisfaction Survey Subcommittee (9), Outreach Subcommittee (10), and Database Work Group (9). Total serving: 104. Outcome exceeded.
 - This is verified by the NYSILC 2016 Organizational and Committee Materials document/listing.
- Number of issues addressed by NYSILC committees (Target: 12). Based on the information from the July-September 2016 NYSILC quarterly contract report (which also reflects the end of the contract year), twenty-three issues were addressed by NYSILC committees during the past year. Total issues addressed by committees for the year: 23. Outcome exceeded.
 - Some of the issues addressed and successfully met by committees included:
 - The Public Policy Committee completed the NYSILC 3-year Public Policy agenda. It is posted online on the NYSILC home page at: http://www.nysilc.org/images/NYSILC_Three_Year_Public_Policy_Agenda.doc.
 - Committees and council with consultant complete NYSILC 2015 NY SPIL Evaluation Report: http://www.nysilc.org/images/Final_SPIL_Evaluation_Report_2015.docx.
 - The Outreach Subcommittee, with the assistance of the NYSILC office, completed an Excel spreadsheet, which will be used to monitor the quarterly and annual outcomes and results of the ten CBILCO projects. It will serve as a model monitoring tool.
 - SPIL Committee efforts end up facilitating an approved SPIL for 2017-2019:

- <http://www.nysilc.org/images/NY2017-2019SPILApprovalLetter.pdf>.
- http://www.nysilc.org/images/Clean_Copy_Draft_NY_SPIL_fifth.doc.
- The NYSILC Needs Assessment Committee (NAC) reviewed the final draft provided by a consultant that resulted in the 2015 NYSILC Statewide Needs Assessment: <http://www.nysilc.org/images/NeedsAssesFinalRep.docx>.
- Unresolved Issues: Many of the unresolved issues identified during the year were eventually resolved. The only unresolved issue carried forward was the database project (SPIL objective # 9). Progress was made as it transitions to the next SPIL.
- Annual financial audit completed “unqualified” and 990 forms filed fully, accurately, and on time (Target: 100%). Based on the information from the January-March 2016 NYSILC quarterly contract report, the NYSILC independent fiscal audit was successfully conducted and presented to the Finance Committee on 3/4/16. Certified Public Accountant (CPA) Tom Hosey of Lubbe and Hosey reviewed the statement on the call with members and answered questions. He noted that NYSILC had an “unqualified” audit, which is the desired outcome. The Finance Committee formally accepted the audit and presented it at the full council meeting on April 15, 2016. The NYSILC 2014 990 was posted online at the following link: http://www.nysilc.org/images/NYSILC_Filing.pdf. Outcome met.
 - This is verified by NYSILC quarterly contract reports which were shared in the full council meeting packets.
- Annual 704 Report completed with DSU to ACL fully, accurately, and on time (Target: 100%). Based on the information from the January-March 2016 NYSILC quarterly contract report, NYSILC worked with its partners to help complete the annual 704 report. The NYS 2015 704 Report is posted online at the following link: http://www.nysilc.org/images/FINAL_SevenFour.doc. Outcome met.
 - This is verified by the 704 Report posted on the NYSILC website.
- Percentage of SPIL objectives that are fully completed on an annual basis (Target: 100%). In 2016, the NY SPIL had five active objectives. Based on NYSILC’s new evaluation criteria for its objectives (exceeded, met, substantially met (60%), partially met, not met – with the option of inactive or discontinued), this is an assessment of how many objectives were fully completed (i.e., either the objective reaching full completion or having their entire active outcomes exceeded or met during the year). Objective # 2 SSAN exceeded all seven of its targets. Overall, 1 of 5 objectives were completed or 20%. This is a 13% decrease from the previous year. However, objective # 1 NYSILC was very close to meeting the criteria and being completed. This would have represented an increase compared to last year in terms of a percentage. The two measures that pose the greatest challenge for the council have been addressed going into the next plan so that it is expressed in a way that is realistic and reflects their responsibilities. Percentage of SPIL objectives that are fully completed on an annual basis: 20%. Outcome partially met.
 - This is verified by a variety of documents available to NYSILC and mentioned in this report.
- Percentage of SPIL performance targets that are met on an annual basis (Target: 100%). In 2016, the NY SPIL had five active objectives with a total of 30 outcomes or targets related to them. NYSILC developed new evaluation criteria for its targets. It includes exceeded, met, substantially met (60%), partially met, not met – with the option of inactive or discontinued. Targets were evaluated according to these new criteria. Since the numbers of active objectives have decreased almost in half, it doesn’t make sense to compare them to last year (they will be less for each number by comparison). Based on preliminary information, 13 targets were exceeded, 7 targets were met, 2 targets were substantially met (60%), 5 targets were partially met, and 3 targets were not met. When the first three are combined (exceeded, met, and substantially met) it amounts to 20 targets with significant results. So 22/30 or 73%. This is a very good result and represents a

slight decrease (74%) from last year. Outcome substantially met: (73%).

- This is verified by a variety of documents available to NYSILC and mentioned in this report.
- Number of young adults participating in a training sponsorship (Target: 12). Based on the information from the July-September 2016 NYSILC quarterly contract report (which also reflects the end of the contract year), five applications were received for Pat Figueroa sponsorships. This reflects a decrease in activity compared to previous years. All five applications were approved. Four of the individuals attended the National Council on Independent Living (NCIL) conference during the last week of July in Washington, DC. Two individuals went for the entire event and accompanied Zach Garafalo and Lyndsi Wickert who facilitate the NYSILC Youth Leadership Subcommittee. Two additional peers attended the one-day NCIL rally and participated in visits. They were supported by Aaron Baier and others from the ILC in Cortland. Emily Ladau is the newly elected youth representative to the NCIL board and voiced her need to obtain support to attend future board meetings. She will get reimbursement to attend future NCIL board meetings. In addition, the council supported the ADAPT youth summit this year which was held in Rochester instead of Chicago. Twenty youth from across the country attended the youth/young adult leadership training. NYSILC saw this as a unique opportunity to support an event so that several youth/young adults could receive leadership training that was taking place in New York. As a result, only five individuals attended trainings this year. In addition, six individuals from New York attended the ADAPT summit. NYSILC helped to sponsor the event. This represents 42% of the target. Total youth and young adult sponsorships of: 5. Objective partially met.
 - This is verified by NYSILC quarterly contract reports which were shared in the full council meeting packets.
 - NYSILC created a survey monkey link to consolidate the results for 2013 to 2016 for Pat Figueroa Sponsorship recipients. This allows for a review of the collective responses to date. Most respondents felt that the trainers were knowledgeable about their topics (85% yes, 15% Not Applicable - N/A), the training was useful to them (85% yes, 15% N/A), and the materials were useful (85% yes, 15% N/A). When asked if the training materials would help them to increase their leadership development skills, 92% replied yes and 8% said no. When asked if accessible accommodations and or formats were provided, 69% said yes, 8% no, 8% not sure, and 15% N/A. When asked for comments about their experiences, 2016 comments included: I had an amazing time getting the chance to advocate for people with disabilities and help stand up for the rights that they deserve. I also had fun getting the chance to tour the Capitol. Seeing so many people with disabilities gather together all at once was very emotionally moving for me as it showed how powerful working together can be and how so many people care about the cause of independent living.
 - Being on the NCIL board will be a rich and rewarding experience.

When asked how the event/training changed their outlook on youth/young adults with disabilities, 2016 comments included:

- I was surprised at how many youths independently attended the event and stood up for their rights despite the social pressure from the many people around them who do not understand.
- That the differences of youth with disabilities do not make them less capable, and they will always have a bright future, no matter what obstacles they go through.
- As the first youth-at-large on the NCIL board, I have been empowered to continue to amplify the voices of youth with disabilities.

When asked are you willing to participate in activities in your community, sharing what you learned, and learning more yourself: (60%) were willing to join a youth advocacy group in your area, (60%) were willing to volunteer at their local ILC, (60%) were willing to join or start a

youth peer support group, and (50%) were willing to present on disability issues at an event in their local community.

At the September 16, 2016 full council meeting, the council held a youth forum. It was done to help evaluate the program and hear directly from Pat Figueroa recipients. In the end, it was felt that the Pat Figueroa sponsorships needed to be better promoted and more consideration should be given to applications with greater financial need or to events that have a significant cost to attend. The council will discuss ideas to better promote and expand the program.

- Number of young adults appointed to NYSILC or joining youth leadership subcommittee (Target: 2). September 2016 NYSILC quarterly contract report (which also reflects the end of the contract year); the NYSILC Youth Leadership Subcommittee became active during the past year. Zach Garafalo and Lyndsi Wickert are facilitating the group. New members of the committee include: Zach Garafalo, Martin Abril, Marc Rosen, Luis Gutierrez, Keith Gurgui, Lyndsi Wickert, Dave Dodge, Melanie Hecker, and Alexa (no last name provided). They worked on a strategic plan for the committee and four members attended the NCIL conference. Five new members have been added to, and are participating in, the committee. Daniel Fuster was recommended to the council and will be appointed. This will add one youth/young adult member to the council. Total youth: 6 (5 youth subcommittee and 1 NYSILC). Outcome exceeded.
 - This is verified by NYSILC quarterly contract reports which were shared in the full council meeting packets.

In addition, NYSILC also met other deliverables associated with its annual contract with ACCES-VR. They include: distributing and posting a quarterly newsletter (http://nysilc.org/images/NYSILC_NewsBriefsFall_2016.docx), an Annual Report (http://nysilc.org/images/2015_NYSILC_Annual_Report_FINAL.docx), and maintaining a website with timely information, (www.nysilc.org).

Overall, this objective and its nine outcomes demonstrated significant progress during the past year.

Objective 2: New Yorkers with disabilities will be active and will organize to promote disability rights working with priorities communicated by NYSILC to address issues identified by the statewide needs assessment through the support of a SSAN and statewide coordinator. There are seven outcomes related to this objective. Preliminary results indicate that all seven outcomes (or targets) were exceeded.

ACCES-VR contracts with the New York Association on Independent Living (NYAIL) to coordinate the SSAN. ACCES-VR also contracts with the 14 ILCs that make up the SSAN. The SSAN sites in 2014-2015 are located at the ILCs located in: Binghamton, Buffalo, Corning, Cortland, Ithaca, Kingston, Manhattan, Newburgh, Olean, Syracuse, Troy, Utica, White Plains, and Yonkers.

NYAIL, with the assistance of its board and public policy committees, developed our annual disability budget and policy agenda, which is guided by the Independent Living philosophy. NYAIL's Disability Priority Agenda (DPA), along with the New York State Independent Living Council's public policy agenda, helps to guide the SSAN's activities throughout the year. All SSAN providers are invited to join any of NYAIL's public policy subcommittees, which are chaired by and include as members ILC executive directors, SSAN Advocates and other ILC staff, people with disabilities, policy experts and advocates from a variety of partner and stakeholder organizations. The subcommittees meet monthly to track disability policy developments and discuss short and long-term strategies for systems change in the areas of employment, education, health, housing, transportation, election reform and civil rights policy. NYAIL's 2016 Disability Priority Agenda included legislative and/or

budget priorities in each of these subject areas. NYAIL's policy priorities continue to include pending or proposed legislation that seeks to address housing discrimination, civil rights, employment for people with disabilities, and several transportation issues. The budget priorities included recommendations that would impact people with disabilities, including funding for Independent Living Centers, protecting access to Medicaid, housing priorities, and the creation of an Office of Community Living, to name a few. Additionally, NYAIL also focused efforts on ensuring a portion of the John Pierpont (JP) Morgan settlement funds went to funding the Access to Home program in an equitable manner and advocated for increased wages for homecare workers under the Consumer Directed Personal Attendant (CDPA) program. The SSAN Coordinator also participated in NYSILC's Public Policy subcommittee. This committee is charged with developing NYSILC's 3-year Public Policy Agenda. NYSILC's agenda includes most of the legislative priorities on NYAIL's DPA.

In addition to preparing NYAIL's Disability Policy and Budget Priority Agendas, NYAIL works with the network on legislative advocacy throughout the legislative session. While much of this work is done within NYAIL's public policy subcommittees, NYAIL also focused on collaborating with other stakeholders and coalitions in support of a number of top priorities for the SSAN. This has enabled SSAN providers to make connections with these coalitions and alliances as well as making our network all the more effective.

NYAIL began working with the coalition, New Yorkers Against Assisted suicide, in opposing assisted suicide legislation. NYAIL helped to organize the network to participate in a lobby day on May 10th in opposition to the proposed legislation. This included a silent vigil while proponents of the legislation held a press conference and legislative visits later in the day. NYAIL sent out multiple notices and reached out to the SSAN providers individually to encourage their participation. A number of SSAN centers did participate, resulting in a strong turn out and some media attention. The continued education of legislators on the part of SSAN providers throughout the legislative session helped solidify opposition to assisted suicide for many Assembly members and Senators. Due to the strong opposition, organized by this coalition, this legislation did not pass this session.

NYAIL also began working this year with the Taxis for All coalition. A Taxis for All is a NYC-based coalition advocating for accessible transportation. NYAIL, a number of SSAN providers, and this coalition held weekly calls throughout the last couple months of session as we worked together to ensure that the State required accessibility as a condition to allowing companies such as Uber and Lyft operate in New York. Additionally, NYAIL helped to organize a second lobby day and press conference on this issue in early June. A number of SSAN providers did participate in both the legislative meetings and the press conference on this day.

NYAIL also encouraged SSAN providers to attend the Assembly's Legislative Disability Awareness Day (LDAD) in May. This day is an opportunity for SSAN staff to organize volunteers to come to Albany and to meet with legislators on issues on NYAIL and NYSILC's policy agendas. NYAIL had a table at Legislative Disability Awareness Day (LDAD) where both NYAIL and NYSILC's policy agendas were available. NYAIL also worked with the public policy subcommittees to schedule meetings with key legislators which committee members could all attend on this day. Both the housing and the election reform committees held meetings to educate legislators on our priorities. Many SSAN providers also brought volunteers to the event and scheduled meetings with their local legislators throughout the day.

Throughout the year, NYAIL kept SSAN providers up to date on various legislative issues, as they relate to NYAIL and NYSILC's policy priorities. NYAIL sent out legislative updates, informing the network on bills of interest which passed, or which failed to pass during the 2016 legislative session. The SSAN coordinator sent emails with updates on priority issues, action alerts, upcoming webinars, opportunities to provide testimony, and shared model letters of support or opposition as with the

network. A number of centers used these letters as models to send similar letters from their own centers. Additionally, the SSAN Coordinator kept communication going within the network by holding calls throughout the year with the SSAN. On these calls, Chairs of NYAIL's public policy subcommittees have provided updates and answered questions. The network identified issue areas on which we, as a network, would focus over the following months. These calls have been an opportunity to keep SSAN advocates informed on advocacy going on within the different subcommittees. Most SSAN providers sit on one or two subcommittees, but cannot serve on all of them. These calls have also provided SSAN providers an opportunity to share activities they are working on with other SSAN providers.

NYAIL continued our work with Barfield Public Relations. Barfield Public Relations are available to assist NYAIL and SSAN providers to assist in getting media attention around issues related to the DPA. She has worked with one center in getting media attention around a community forum on physician assisted suicide. She also assisted another Systems Advocate to publicize a disability awareness event he was coordinating. SSAN providers have been notified that they can request to work with Barfield Public Relations on an event or campaign they are organizing which is directly related to NYAIL's Disability Priority Agenda and on which they would like assistance in working with the media. Barfield Public Relations has assisted NYAIL in distributing press releases and in gaining increased media attention in venues including Capitol Tonight, Capitol Press Room, and various online media outlets.

In terms of training for the SSAN network:

- **Web-based SSAN Advocate Training on Opposing Assisted Suicide** - NYAIL facilitated a webinar on January 6th for SSAN staff and others in the network. NYAIL secured two national experts, Diane Coleman, the Executive Director for Not Dead Yet, and Marilyn Golden, Policy Director for the Disability Rights Education and Defense Fund (DREDF).
 - **Legislative Day Training** – On February 4th NYAIL facilitated a Legislative Day preparation training session via teleconference for SSAN advocates. During the call, NYAIL staff walked through the 2016 DPA budget and legislative priorities, providing key talking points for discussing the issues with legislators, community partners, stakeholders, and volunteers.
 - **Web-based SSAN Advocate Training on 17-A Guardianship** – NYAIL facilitated a webinar on April 6, 2016 for SSAN providers and others on 17-A guardianship. This training was conducted by Jennifer Monthie, Director of several programs at DRNY.
- Number of SSAN significant statewide system changes (Target: 2). The SSAN participated in the following significant systems changes were achieved during the past year:
 - **Community First Choice Option (CFCO) Approved:** On October 23, 2015, the State Plan Amendment was approved at long last, retroactive to July 1, 2015. This means NYS will finally begin implementing CFCO. It also means that the State is eligible for an additional 6% Federal Medical Assistance Percentages (FMAP) on CFC services, which will result in a significant amount of savings to the State. It should be noted that CMS approved the SPA without the amendment to the Nurse Practice Act to allow for Advanced Home Health Aides (AHHAs) because they consider this issue a state matter. However, the State still needs to amend the Nurse Practice Act to allow for AHHAs for full and robust CFC implementation. The legislature did pass AHHA legislation (see below for more detail) which we expect Governor Cuomo to sign. NYAIL and the SSAN have advocated for CFCO implementation for several years. Having CFCO means many additional long term services and supports are now available as State Plan services through Medicaid. The State has also committed to allocating savings from CFCO implementation to funding Olmstead implementation. NYAIL and the SSAN will continue to advocate for AHHAs as well as how the State should allocate savings realized through CFCO.

- **NY ABLE Approved:** Throughout the 2015 legislative session, NYAIL advocated for the New York Achieving A Better Life Experience (NY ABLE) savings account act, A.7767B (Gunther) and S.4472D (Carlucci). The ABLE Act will allow qualified New Yorkers with disabilities and their families to create tax deferred savings accounts to cover disability related expenses. The main benefit of these accounts is these assets will not count against programs such as Medicaid and SSI. Governor Cuomo signed this legislation into law on December 22, 2015. While this bill was not on NYAIL's DPA, NYAIL met with both sponsors to ensure the best version possible and to ensure its passage. Many advocates within the SSAN also met with their legislators in support of the bill.
- **Mental Health Education Bill Approved:** The Mental Health Education bill, A.3887B (Nolan) and S.6046 (Marcellino), will ensure that mental health is included in any health education students receive. Through NYAIL's Inclusive Education committee, the SSAN supported this bill throughout the 2016 legislative session by meeting with legislators, building coalitions of support, and responding to the action alerts NYAIL distributed in support. This bill was signed into law on October 1. While we acknowledge this was technically signed after the end of the reporting period, it was sent to Governor Cuomo, and our entire advocacy took place, within the reporting period.
- In addition, the following systems change actions prevented negative activity from occurring:
 - **Successfully delayed the transition of NHTD and TBI Waivers into managed care:** The Nursing Home Transition and Diversion (NHTD) and Traumatic Brain Injury (TBI) Medicaid Waivers were scheduled to be transitioned this year into managed care. Last year, advocates were successful in securing a one-year delay and a workgroup process to provide NYS Department of Health (DOH) with input to ensure a smooth transition. However, despite many workgroup meetings between DOH and stakeholders, there were many outstanding issues which had yet to be addressed. Stakeholders felt strongly that the draft transition plan did not protect services for participants in the two Waivers. Throughout the Budget process, NYAIL and SSAN advocates advocated for a delay to the waivers. As a result of this advocacy, the Budget delayed the transition to 2017, allowing additional time for DOH and stakeholders to address outstanding concerns. Throughout the year since, NYAIL and several SSAN centers have participated in those stakeholder workgroup meetings and provided written comments on DOH's draft NHTD/TBI Waiver Transition Plan.
 - **Spousal and parental refusal protections maintained:** The proposed Executive budget called for a change to the Medicaid regulation which allows a parent or spouse of an individual with a significant disability to refuse to support them financially. This regulation allows the individual to keep their Medicaid eligibility without forcing the parent or spouse to give up all of their income. In the proposed Executive budget, the requirement would be for the parent or spouse to live separately in order to refuse to financially support the individual with the disability. This harmful proposal would force couples to divorce, or for the individual with the disability to go into an institutional setting in order to receive the necessary services provided under Medicaid. NYAIL strongly opposed this harmful proposal on our budget DPA and SSAN staff advocated for the legislature to reject this proposal in their one house budgets. Ultimately this harmful proposal was not included in the final budget.
 - **Prescriber Prevails maintained in final budget:** The Executive budget proposed eliminating the crucial prescriber prevails provisions in Medicaid. This proposal would have repealed an important patient protection in the Medicaid program which restored "prescriber prevails" for several classes of drugs in the fee for service and managed care programs. A prescriber, with clinical expertise and knowledge of his or her individual patient, should be able to override a preferred drug. Different individuals may have very different responses to different drugs in the same class. Sometimes only a particular drug is effective or alternative drugs may have unacceptable side effects. Prescribers are in the

best position to make decisions about what drug therapies are best for their patients. NYAIL strongly opposed this proposal in our budget DPA and SSAN staff advocated against it in meetings with legislators on NYAIL's legislative day and throughout the budget process. Prescriber prevails protections were included in the final budget.

- **Community Spouse Resource Limit Maintained:** The Executive Budget proposal included a provision to lower the Community Spouse Resource Allowance to merely \$23,844, the minimum allowed by federal law. Currently, New York allows a community spouse to keep the maximum allowed by federal law. As New Yorkers face some of the highest costs of living in the country, this makes sense. Lowering the resource limit to the lowest allowed by Federal law would have dire consequences for the community spouse, who is not on Medicaid and who may require assets in order to pay his or her own medical expenses. NYAIL opposed this proposal in our Budget DPA and SSAN staff vigorously opposed the proposal on NYAIL's Legislative Day and throughout the Budget session. This proposal was not included in the final budget.
 - **Assisted Suicide bills die in legislature:** Throughout the legislative session, NYAIL and our SSAN providers have actively worked to educate the legislature on the particular dangers people with significant disabilities face when assisted suicide is legal. At the beginning of the legislative session, NYAIL facilitated a webinar on the issue to help educate SSAN providers and others in the network to prepare them to speak to these particular concerns and dangers. NYAIL also helped to organize meetings with legislators on the Assembly and Senate Health committees as well as an advocacy day in opposition. Many legislators who were undecided at the beginning of session decided to oppose the bills based on the education they received from the disability community. While this proposal will no doubt be raised again in future sessions, the disability community has made a real impact in the minds of many legislators.
 - **Uber bills die in Assembly:** NYAIL's transportation committee has been opposing any bills seeking to allow Transportation Network Companies (TNCs), such as Uber and Lyft, to operate in New York unless they have accessible vehicles. NYAIL and many SSAN centers participated in multiple lobby days in Albany opposing the State allowing these services to operate unless they include accessibility. As a direct result of these meetings, Assembly members Weprin and Fahy asked for suggested language for a bill to include a percent of their fleet are accessible. Assemblyman Weprin did introduce a bill to mandate a percentage of these vehicles be accessible. While the Weprin bill did not move in the Assembly, neither did the insurance bill seeking to allow TNCs to operate in New York.
 - Total number of significant system changes: 9. Outcome exceeded.
 - This is verified by the 2016 SSAN Yearend Report.
- Number of local partnerships and coalitions established by the SSAN network (Target: 70). The SSAN centers established 140 new partnerships and coalitions, exceeding the goal by 70 – a decrease from last year but still far exceeding the annual target. A few examples of the partnerships and coalitions include:
 - The Corning center worked with a local restaurant to create menus in large print and Braille.
 - The Troy center has been working with Transport Troy and many other local Troy organizations to put on an event called: The Collar City Ramble. The purpose of the Collar City Ramble is to shine a light on Complete Street proposals and examine the accessibility of trails along with bike roots, boating and other activities.
 - The Ithaca center re-established connections with the Tompkins County Board of Elections, as part of their voter registration efforts, and to get an article published about the Ballot Marking Device in the Ithaca Journal.

- The Buffalo center has started working with the New York State School for the Blind in Batavia.
 - Total local partnerships and coalitions: 170. Outcome exceeded.
 - This is verified by the 2016 SSAN Yearend Report.
- Number of educational alerts disseminated to local volunteers by the SSAN network (Target: 616). Distribution of alerts is one of the areas in which SSAN centers are most active with a total of 752 alerts distributed to local volunteers. This was a decrease compared to last year, but again exceeding the annual target. Subsequently, SSAN advocates collectively disseminated 156 alerts to their local volunteers. Examples include:
 - Support HR 5689, the Disability Integration Act!
 - ADA Alert! Fight serious attack on the ADA!
 - Tell Your Senators to Support S.2680 and Reject Harmful Language in Mental Health Bills!
 - Urge Your Senators to Support Passage of S. 2680, the Mental Health Reform Act of 2016!
 - Protect CDPA - Stabilize wages and reimbursement!
 - Call Today in Support of the Mental Health Education Bill!
 - Get DIA into the Presidential Debate!
 - Total educational alerts disseminated: 752. Outcome exceeded.
 - This is verified by the 2016 SSAN Yearend Report.
- Number of local public education activities engaged in by the SSAN network (Target: 280). The SSAN Centers exceeded this goal by engaging in 470 public education activities in the past year. This exceeded last year's activity. Examples of local public education include:
 - The Yonkers center hosted a meeting with Yonkers City Council members to discuss their proposal for the City of Yonkers to amend its Affordable Housing Ordinance to set aside 10% of housing units which have been designated as affordable housing in any new or renovated housing developments for individuals living with mobility and sensory disabilities.
 - The Kingston center provided local Disability Sensitivity presentation to New York Connects and OFA employees at Ulster County Business Resource Center (BRC).
 - The Corning center met with a business council to discuss accessibility concerns in the district. The council agreed to conduct outreach to businesses and to work with businesses to address the accessibility issues, including fixing broken door openers. Also, an article about the importance of accessibility was included in the council's newsletter.
 - The Systems Advocate from the Newburgh center attended a workshop on Americans with Disabilities Act Transition Plans and Other General Requirements provided by NYS Department of Transportation (DOT) and the Federal High Way Administration. The Systems Advocate presented on the role that ILCs can play in transition planning.
 - Total public education activities engaged: 470. Outcome exceeded.
 - This is verified by the 2016 SSAN Yearend Report.
- Number of grassroots organizing activities engaged in by the SSAN network (Target: 84). SSAN sites reported a total of 197 grassroots organizing activities for the year. This exceeded last year's activity. Examples of grassroots organizing activities include:
 - The Cortland center organized local advocates to attend and participate in the NCIL March, Rally, and Capitol Hill Visits in Washington, D.C.
 - The Binghamton center met with the Education Advocacy Team at STIC (parents, teachers, service coordinators, advocates, behavior specialists, professors) to review NYSED's proposal for Superintendent's Determination (affects high school students with

disabilities). NYSED also requested public comments for numerous mandate relief proposals. EAT met to consider these proposals, too.

- The Buffalo center held an ADA Education Event at Delaware Park in Buffalo NY, where over 600 persons attended.
- The Troy center has established an Advocacy group to address disability legislative issues. They are working on developing a political candidate questionnaire for the upcoming election. They are contacting their local political officials and/or those running for political office to invite them to participate in a “Greet and Meet” seminar to be held in early October.
- The Syracuse center organized an ADA 26th Anniversary Celebration. Over 400 people attended the program with speakers and then parade through downtown to celebrate the ADA.

- Total grassroots organizing activities engaged: 197. Outcome exceeded.
- This is verified by the 2016 SSAN Yearend Report.

- Number of oral or written public testimonies statements or letters provided, in response to a documented request, by the SSAN network (Target: 84). SSAN sites collectively provided 144 public testimonies during the past year. This exceeded last year’s activity. Examples of public testimony include:
 - The Yonkers systems advocate submitted written comments regarding HUD’s proposed Small Area Fair Market Rent (SAFMR) proposed rule.
 - The Binghamton systems advocate submitted written testimony to NYSED, in response to a request for comments on the field advisory on Least Restrictive Environment – School District Responsibilities.
 - The Syracuse systems advocate submitted written comments to Social Security Administration opposing proposed rule Implementation of the NICS Improvement Amendments Act of 2007. SSA-2016-0011 Regulations.gov. Social Security should not automatically submit names of people using a representative payee for their SS benefits to the FBI’s National Instant Criminal Background Check System.
 - The Kingston systems advocate send a letter to Governor Cuomo in support of the visibility tax credit bill which passed the legislature this year.
 - Total number of public testimonies: 144. Outcome exceeded.
 - This is verified by the 2016 SSAN Yearend Report.

- Number of CILs or SCILs without a SSAN contract voluntarily involved in the participation of the network (Target: 2). Three non-SSAN centers Taconic Resources, Bronx Independent Living Services, and the Center for Disability Rights actively participated in SSAN activities throughout the year. Advocates from these centers participated in one or more NYAIL public policy subcommittees, attended at least one of NYAIL’s many training opportunities, and all three centers participated in NYAIL’s Legislative Day.
 - Total number non-SSAN centers involved in network: 3. Outcome exceeded.
 - This is verified by the 2016 SSAN Yearend Report.

Overall, this objective demonstrated significant progress on its seven outcomes.

Objective 4: For eligible individuals who are legally blind, increase improved access at home or in the community and/or independence in their own lives, by supporting NYSCB to provide IL Fee-For-Services (FFS) and increase the number of CILs or SCILs in the network providing NYSCB FFS.

There are five outcomes related to this objective. Preliminary results indicate that two outcomes (or targets) were exceeded, one met, one outcome was substantially met, and one outcome was not met.

- Number of legally blind consumers receiving NYSCB Fee-For-Service (FFS) (Target: 350). Based on information received from NYSCB and their central database, 305 individuals received NYSCB IL FFS during the past year. This represented almost 87% progress toward the outcome. It slightly increased from the year before (compared to 301 individuals and 86%). The service level seems to have leveled off at around the 300 mark. Total number of legally blind consumers receiving NYSCB FFS: 305. Outcome substantially met.
 - This is verified by information gathered from the NYSCB Computerized Case Management System (CIS) and or Central Office/District Office records.
- Increase in the number of CILs or SCILs providing NYSCB IL Fee-For-Service. (FFS) (Target: 2). During the past year, two CILs or Service Centers for Independent Living (SCILs) were added to the existing group to increase the number providing NYSCB IL Fee-For-Services as well as other services. The Regional Center for Independent Living (RCIL) in Rochester began providing sign language interpreter services and the Resource Center for Accessible Living (RCAL) in Kingston began providing job coaching and sign language interpreter services. Increase in the number of CILs or SCILs providing NYSCB FFS: 2. Outcome met.
 - This is verified by information gathered from the NYSCB Computerized Case Management System (CIS) and or Central Office/District Office records.
- Number of legally blind consumers who receive services and experience improved access at home or in the community (Target: 100). Based on information received from NYSCB and their central database/district office records, out of the individuals who received NYSCB IL FFS during the past year, 163 legally blind consumers experience improved access at home or in the community. It represents a decrease from last year's result (183), but still well exceeds the target. When this impact is compared to the number of people served (305), it makes the statement that 53% of the consumers who received this service believe they experienced improved access at home or in the community (163/305). Total number of legally blind consumers who receive services and experience improved access at home or in the community: 163. Outcome exceeded.
 - This is verified by information gathered from the NYSCB Computerized Case Management System (CIS) and or Central Office/District Office records.
- Number of legally blind consumers who receive services and experience increased independence in their lives (Target: 125). Based on information received from NYSCB and their central database/district office records, out of the individuals who received NYSCB IL FFS during the past year, 163 legally blind consumers experience increased independence in their lives. It represents a decrease from last year's result (183), but still well exceeds the target. When this impact is compared to the number of people served (305), it makes the statement that 53% of the consumers who received this service believe they experienced increased independence in their lives (163/305). Total number of legally blind consumers who receive services and experience increased independence in their lives: 163. Outcome exceeded.
 - This is verified by information gathered from the NYSCB Computerized Case Management System (CIS) and or Central Office/District Office records.
- Percentage of satisfied legally blind survey recipients who receive services (Target: 85%). NYSCB was working with the Center for Essential Management Services (CEMS) to conduct the Independent Living Consumer Satisfaction Survey. Unfortunately, the survey was not able to be successfully completed due to a variety of factors, including the retirement of the vendor along with challenges to NYSCB staff resources. Percentage of satisfied legally blind survey recipients who receive services: N/A. Outcome not met.

Overall, this objective demonstrated very good progress on four of its outcomes. A fifth outcome will have to be reported on in 2016 when data is available from a report.

Objective 5: Improve the capacity of the IL network to address priority unserved and underserved, populations from the statewide needs assessment. This will be done by providing eight \$25,000 capacity building self-sustaining grant opportunities that can be evaluated by the council, disseminated and documented for replication and the benefit of the statewide network. A total of ten Capacity Building Independent Living Opportunity grants were funded at the following centers located in White Plains – Healthy living, Putnam – Healthy Living, Rockland – Youth, Corning – Youth, Cortland – Youth, Binghamton – Veterans, Plattsburgh – Healthy Living, Buffalo – Youth, Bronx – Healthy Living, and Utica – Minorities. It should be noted that the original objective was written for eight projects. However, unexpended funds allowed for two additional projects to be awarded for a total of ten projects. Therefore, the original targets will be stated per the SPIL, but note the adjusted number is for ten projects. The NYSILC Outreach Subcommittee has the responsibility for the monitoring and evaluation responsibilities for this objective. All ten projects were current in submitting their quarterly reports (and related data) as they approached the end of year two. NYSILC created an Excel spreadsheet which made the recording of individual project and cumulative data more efficient to analyze. While this is the 2016 SPIL summary, these projects are technically in year two and should be evaluated according to year two criteria. Preliminary results indicate that one outcome (or target) was exceeded, two outcomes were met, and two were partially met (as noted below).

- Number of people served by identified target unserved/underserved population (Target: 480). Adjusted target: 600. Collectively the ten sites reported that they established Consumer Service Records (CSRs) with 317 new individuals over the past year. The committee noticed that this number represented 50% of the target for the year. The group felt that it could be due to an aggressive target that may have been set too high. It was felt that Brad should mention this fact in an October email communication to the CBILCO projects and encourage them to improve CSR productivity during their final year.

Also, the issue of monitoring came up as a concern that would have to be addressed in the new SPIL. The SILC would have to increase its involvement for SPIL projects and develop protocols for how to communicate with them during the monitoring process. The Outreach Subcommittee identified four projects for Brad to reach out to. He touched base with them which added clarity to information not found in the reports. A fourth project ended up ceasing their project due to difficulties maintaining a project coordinator.

- Total number of people served by identified target unserved/underserved population: 316.
Outcome partially met.
 - This is verified by July-September 2016 quarterly reports submitted by CBILCO vendors, the CBILCO Excel spreadsheet and minutes.
- Number of community organizational contacts related to targeted populations that are developed as a result of outreach efforts (Target: 40). Adjusted target: 50. Collectively the ten sites reported that they made 67 community organization contacts as a result of outreach efforts related to their target populations. The projects were active in the first quarter, minimal in the second, and then picked up in the third quarter. Examples of selected community contacts from the projects include: Elmira and Horseheads School Districts, Syracuse University Parent Assistance Center, Cortland Works Career Center, Cortland and Homer High Schools, Acacia Network, Inc., Montefiore Community Center, Niagara Orleans Board of Cooperative Educational Services (BOCES), Clinton County Office for the Aging, Wiggletown Taxi, Clinton County Department of Health, Rockland Youth Bureau, Southern Tier Veterans Support Group, and Wounded Warriors Project.

- Total number of community organizational contacts related to targeted populations that are developed as a result of outreach efforts: 67. Outcome exceeded. This number exceeds both the SPIL and adjusted targets.
 - This is verified by July-September 2016 quarterly reports submitted by CBILCO vendors, the CBILCO Excel spreadsheet and minutes.

- Amount of new funding secured toward self-sustaining programs (Target: \$66,666). Adjusted target: \$83,332. Collectively, six sites have worked on developing self-sustaining opportunities, while two sites successfully secured funds during the year. Two projects attracted \$43,297. The Buffalo center attracted \$200,000 from the Tower Foundation for its youth with disabilities project, with a yearly disbursement schedule. They have access to approximately \$41,047 annually. The Cortland center obtained \$2,250 in grants to support their youth with disabilities project from two different sources. The committee noted that while this target looks at funds attracted to the project, an assessment of sustainment won't be made until a year after the projects end – as noted in the next target.
 - Total amount of new funding secured toward self-sustaining programs: \$43,297. This represents 52% of the adjusted target. Outcome partially met.
 - This is verified by July-September 2016 quarterly reports submitted by CBILCO vendors, the CBILCO Excel spreadsheet and minutes.

- Number of self-sustaining programs (Target: 0). The measure for this target is zero and no project has yet to attain a “self-sustaining” status after the completion of the second year of activity. Remember that while this is the third year of the SPIL, these projects are in their second year of implementation. Total number of self-sustaining programs: 0. Outcome met.
 - This is verified by July-September 2016 quarterly reports submitted by CBILCO vendors, the CBILCO Excel spreadsheet and minutes.

- Number of “how to” technical assistance manuals submitted to NYSILC (Target: 0). Just about every project noted progress in their quarterly reports on their “how to” technical assistance manuals. The group felt that NYSILC should convene a group of the committee the content of the “how to” manuals for the CBILCO projects. This should include how to evaluate the manuals and best distribute and post them for the benefit of the network. The council must send out an October communication to the projects that provides guidance related to the manuals. Total number “how to” technical assistance manuals submitted to NYSILC: 0. Outcome met.
 - This is verified by July-September 2016 quarterly reports submitted by CBILCO vendors, the CBILCO Excel spreadsheet and minutes.

Overall, this objective demonstrated modest progress on its five outcomes.

Objective 7: Support direct consulting services and coaching to the statewide network of centers. There are four outcomes related to this objective. This objective ended last year. However, contract implementation and overlap extended into part of 2016. Final (partial) results are reported below. Preliminary results indicate that one outcome (or target) was exceeded, one substantially met, and two were partially met. Again these results are meant to report final (partial) results for the program which ended in March 2016.

- Number of CILs or SCILs using consulting/coaching service (Target: 3). Krieger Solutions continued to work with five of the original seven centers during the past year with individualized work plans each year. However, only three maintained active working relationships due mostly to competing work demands. There appears to be more interest in training than in coaching which as the original intent of this consulting. This result represents 60% of the target.

- Total CILs/SCILs using service: 3. Outcome substantially met.
 - This is verified by the ILC Coaching and Consultation Quarterly Report ending 3/30/16.
- Percentage of CILs or SCILs with unqualified financial audits (Target: 95%). As reported last year, respondents who replied to the fiscal component of the survey indicated that they already had unqualified audits. All of the 15 respondents who replied to the fiscal component of the survey indicated that they already had unqualified audits, so there will be no increase in this metric. They had one additional call for assistance related to fiscal management, but nothing related to this target. Percentage of CILs/SCILs with unqualified audits: 100%. Outcome exceeded.
 - This is verified by the ILC Coaching and Consultation Quarterly Report ending 3/31/16.
- Percentage of CILs or SCILs with boards engaged in developing or monitoring strategic plans (Target: 75%). This activity has remained the same since the last report. Out of the current group of seven centers, the consultant has been working with four centers seeking to strengthen their boards and develop a strategic plan. The realization is that there are steps to work on and strengthen first before tackling the strategic plan. One center is on hold until September at their request. One has switched to a primary focus on fiscal management, with a continued focus on board development as well. The other two have expressed interest in continued coaching, but have been unable to keep scheduled sessions. Percentage of CILs/SCILs with boards engaged in developing or monitoring strategic plans: 57%. Outcome partially met.
 - This is verified by the ILC Coaching and Consultation Quarterly Report ending 3/31/16.
- Percentage of CILs or SICLs with at least 50% non-IL funding (Target: 45%). The consultant felt that this target was not realistic to the activity or need of the centers requesting the coaching service. The measure has nothing to do with the actual fund development training needs of the centers. There is not enough time to realistically meet a director's training need and have an expected and immediate impact. As a result, the consultant group worked with four centers on fund development. One director left and two others expressed no interest in continuing into the New Year due to competing work demands. Only one director continued to work in this area. They learned how to create a fund development plan; how to position themselves to improve their fund raising (using their mission statement to build a positive image, improving promotional materials, etc.); how to plan an event (one center held an event just as this project was beginning and lost money on it); and how to engage their board in fundraising. Percentage of CILs/SICLs with at least 50% non-IL funding: TBD. For now, one out of seven or 14% had fund development training needs addressed during the partial year. Outcome partially met.
 - This is verified by the ILC Coaching and Consultation Quarterly Report ending 3/31/16.

Overall, this objective and partial results wrapped up the project. It demonstrated that coaching for the network has its benefits and limitations. In the future, areas should not be assumed for all centers and directors seeking the services and centers should be allowed to identify their own paths. The targets identified for the objective had no real meaning and were not connected in any way to the real value of the consulting service.

Objective 9: Designate funds for the purposes of developing technical specifications and establishing a database to compile, analyze and interpret data from the statewide network. There are four outcomes related to this objective. One was met, one partially met, and two were not met. In hindsight, a more realistic timeframe should have been foreseen related to the development of database product.

- Percentage of completion of a multi-purpose, interface database design (Target: 100%). The Database Work group met four times during the year. At the 3/31/16 meeting, the group met to review three vendor proposals for the database and interface based on the project description. In

the end, the group felt that the proposals required additional information. However, the group was only interested in interviewing the state university and Albany based vendors. Brad thanked the third vendor for their time and arranged dates for follow up discussions with the two vendors in early May. The group is generating questions to ask each vendor in advance of the calls. During the 5/2/16 meeting, the members met with a local vendor, Jeremy McGowan Enterprises Corporation (JMEC), to follow up on questions related to their proposal. They were pleased with the details of the proposal including the scope of work. The cost was within the \$75,000 budget. Ongoing maintenance was \$15,000 a year and including hosting costs and revisions to the database. Brad will follow up with credentials and work examples. At the 5/3/16 meeting, the group met with a statewide vendor to address questions related to their proposal. Members valued that the vendor had advanced knowledge of social research. However, they identified instances in the proposal that addresses only minimal requirements. In order to achieve what members felt was four times during the year. Appropriate in terms of an interface, mobile devices, and a mapping option will require a significant amount of additional funds. Ongoing maintenance would cost \$15,000 a year. It did not include hosting (extra) or changes to the system. The vendor indicated they will follow up with additional materials. During the 8/4/16 meeting, the group met Center for Health and Social Research (CHSR) staff that provided a live demonstration of a potential online product. The following link provides audio to the webinar session: <http://www4.buffalostate.edu/centers/chsr/media/2016-08-04%2010.12%20NYSILC%20Webinar.mp4>. The workgroup ultimately felt the proposal submitted by the local/regional vendor JMEC had the best potential and discussed it at a meeting with ACCES-VR on September 20, 2016. Next steps were then discussed related to the project. The conceptual design of the project was complete. It would need to be addressed as a network along with confirmation of data fields and current versions of center databases.

- Percentage completion of data interface design: (100%). Outcome met.
 - This is verified by the Database Workgroup meeting minutes and materials.
- Percentage of CILs/SCILs contributing to the multipurpose, interface database design (Target: 60%). Four members of the work group are CILs/SCILs and participate actively in discussions and online feedback that contribute to the database's design and development (Binghamton, Buffalo, Cortland, Bronx, and Albany). It will be crucial for the project that and education piece be developed and centers understand the nature of the project as confirmation of the data fields and center databases occur going forward. Percentage of CILs/SCILs contributing to design: 16%. Outcome partially met.
 - This is verified by the Database Workgroup meeting minutes and materials.
- Percentage of 21st Century Data and Collection Model Workgroup CILs/SCILs that will engage in testing the new database design and framework (Target: 75%). No work has taken place on this step of the process. It is premature. The design of the product and identification of a vendor was recently achieved. Percentage of 21st Century Data and Collection Model Workgroup CILs/SCILs that will engage in testing the new database design and framework: 0%. Outcome not met.
 - This is verified by the Database Workgroup meeting minutes and materials.
- Percentage report completed by NYSILC and the DSU (ACCES-VR) based on statewide 2012 CIL/SCIL data (Target: 100%). No work has taken place on this step of the process. It is premature. The design of the product and identification of a vendor was recently achieved. Percentage report completed by NYSILC and the DSU (ACCES-VR) based on statewide 2012 CIL/SCIL data: 50%. Outcome not met.
 - This is verified by the Database Workgroup meeting minutes and materials.

Overall, this objective demonstrated slow but steady progress during the past year.